



**HEALTH BENEFIT EXCHANGE AND INSURANCE OVERSIGHT  
NAVIGATOR SUBCOMMITTEE**

**Monday, March 5, 2012**

**North Carolina Institute of Medicine, Morrisville**

**1:00 – 4:30 pm**

**Agenda**

**(Go To Meeting Instructions are at the Bottom of Agenda)**

**1:00-1:10**

**WELCOME AND INTRODUCTIONS**

Louis Belo

Chief Deputy Commissioner

North Carolina Department of Insurance

*Co-Chair*

Allen Feezor

Senior Policy Advisor

North Carolina Department of Health and Human Services

*Co-Chair*

**1:10-3:00**

**CREATING ENROLLMENT “NO-WRONG DOOR” FOR PEOPLE APPLYING TO  
ANY INSURANCE AFFORDABILITY PROGRAM**

Overview of ACA statutory and regulatory requirements

Discussion Questions:

- What is the role of DSS in helping people enroll in a QHP when person determined to be ineligible for Medicaid
- What is the role of Navigators in helping people enroll into Medicaid and/or CHIP

Pam Silberman, JD, DrPH

President & CEO

North Carolina Institute of Medicine

**3:00-4:15**

**ROLE OF NAVIGATORS, AGENTS/BROKERS IN THE SMALL GROUP  
MARKET**

Discussion Questions:

- Aside from agents and brokers, what other groups could play the role of navigators in the small group market?
- How would these navigators be paid?

Pam Silberman, JD, DrPH

**4:15-4:30**

**PUBLIC COMMENT PERIOD**



## GO-TO-MEETING INSTRUCTIONS

**Please let us know in advance if you are going to use this option. (If we do not hear from anyone, we will not stream the presentations or launch the conference call.)**

**To participate remotely, you will need a computer with internet access.**

**To view and listen to the meeting only, log in to gotomeeting using the instructions below and turn your computer speakers on. This will allow you to view the presentations and hear the meeting proceedings. You do not need to call in to the conference line.**

**To participate in the meeting discussions, you will need to log in to gotomeeting using the instructions below AND call in to the conference call line using the instructions below.**

**If you have never used gotomeeting, you may want to connect about 10 minutes before the meeting to download the software first. You can download the software at: [www.gotomeeting.com](http://www.gotomeeting.com). This takes a few minutes.**

### **Go To Meeting**

**1. Please join my meeting, Monday, March 05, 2012 at 1:00 PM Eastern Standard Time. <https://www1.gotomeeting.com/join/740834377>**

**2. To join our conference call please dial 1-877-874-2172 and use the passcode 2035611#**

**Meeting ID: 740-834-377**

**GoToMeeting®  
Online Meetings Made Easy™**