

# NORTH CAROLINA INSTITUTE OF MEDICINE SUICIDE PREVENTION AND INTERVENTION WORKGROUP

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# Overview of Mobile Crisis Management

- Areas served by Therapeutic Alternatives and crisis services offered
- Mobile Crisis Management

# Challenges

- Generating referrals
- Rural vs Urban
- Diverse settings for service provision
- Staff recruitment and retention
- Providing adequate follow-up for consumers
- Repeat utilization of MCM by consumers
- How do you measure effectiveness?

# Interaction within the system

- Referrals, meetings, and funding through LMEs
- Marketing to Hospitals, walk-in crisis providers and other providers
- Participate in CIT training

# Needed Enhancements of Mobile Crisis Management

- Changes in staff qualifications to increase staff recruitment
- Changes in the 24-hour rule to allow more follow-up
- Better understanding of requirements of an assessment
- Better rules around “continued stay” criteria for consistent utilization of MCM
- Better interaction with first responders
- Consistency of work requirements and settings
- Increased utilization by LME Access units
- Increased utilization and understanding of MCM by magistrates and law enforcement
- Consistency among LMEs