



**HEALTH BENEFIT EXCHANGE AND INSURANCE OVERSIGHT
NAVIGATOR SUBCOMMITTEE**

Tuesday, February 21 2012

North Carolina Institute of Medicine, Morrisville

9:00 am – 12:30 pm

Agenda

(Go To Meeting Instructions are at the Bottom of Agenda)

9:00-9:10

WELCOME AND INTRODUCTIONS

Louis Belo

Chief Deputy Commissioner

North Carolina Department of Insurance

Co-Chair

Allen Feezor

Senior Policy Advisor

North Carolina Department of Health and Human Services

Co-Chair

9:10-9:20

Update on SHIP Accountability Provisions

Senior Health Insurance Information Program (TBD)

9:20-10:30

**CONTINUED DISCUSSION ON ENROLLMENT ASSISTERS AND NAVIGATORS IN
THE NON-GROUP MARKET**

Discussion Questions:

- Role of Providers (assisters, formal navigators)
- Compensation (if any) to any of the formal navigators
- Accountability and oversight of navigators

Compensation of navigators:

- Cash flow—How will we pay for navigators in FY 2013 and 2014
- Sources of funding? State, federal, grants?
- Distinguishing costs of outreach and education from formal navigator responsibilities
- Estimated costs of navigators (early years, later years)

Pam Silberman, JD, DrPH

President & CEO

North Carolina Institute of Medicine

10:30-12:15

**CREATING ENROLLMENT “NO-WRONG DOOR” FOR PEOPLE APPLYING TO
ANY INSURANCE AFFORDABILITY PROGRAM**

Overview of ACA statutory and regulatory requirements

Discussion Questions:

- What is the role of DSS in helping people enroll in a QHP when person determined to be ineligible for Medicaid
- What is the role of Navigators in helping people enroll into Medicaid and/or CHIP

Pam Silberman, JD, DrPH

12:15-12:30

PUBLIC COMMENT PERIOD

GO-TO-MEETING INSTRUCTIONS

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To participate in the meeting discussions, you will need to log in to gotomeeting using the instructions below AND call in to the conference call line using the instructions below.

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Go To Meeting

1. Please join my meeting, Tuesday, February 21, 2012 at 9:00 AM Eastern Standard Time.

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