Many pharmaceutical companies provide prescription medicines free of charge to consumers and to physicians whose patients might not otherwise have access to necessary medicines. Each of the special programs offered by the pharmaceutical companies has its own set of eligibility criteria and specific instructions about making a request for assistance. In many cases, your physician is required to refer you to the pharmaceutical assistance program or to make an application on your behalf.

Most of these programs have strict eligibility requirements. Many require that a patient have no health coverage (including Medicaid or “Medigap” insurance). Some companies use income limits to ascertain eligibility.

This guide lists some of the drugs available from the different companies. Other drugs may also be available. Talk with your pharmacist or physician to find out which company makes the drug you need.

These programs may change at any time. Other programs may also be available. If you need assistance, talk to your doctor. He or she may be able to ask local sales representatives about other programs. In addition, the Pharmaceutical Research and Manufacturers of America (PhRMA) maintains a list of companies with patient assistance programs. Visit the organization’s Web site at [http://www.phrma.org](http://www.phrma.org) for additional information.

The following section provides information about the pharmaceutical assistance programs offered by various drug manufacturers. They are listed in alphabetical order by manufacturer.

**Abbott Laboratories**  
**Patient Assistance Program**  
(800) 222-6885  
Product: Most Abbott Laboratories products.

Physicians should call for application information.
Agouron Pharmaceuticals  
Agouron Patient Assistance Program  
(888) 777-6637  
Products: Viracept and Rescriptor  

The applicant or physician may contact the program. Applications are mailed to the physician. Eligibility is determined on a case-by-case basis.

Alcon Labs  
Glaucoma Assistance Program  
(800) 451-3937  
Products: Glaucoma medications only  

Ophthalmologists must call on behalf of the patient.  

Medical Needs Program  
(800) 222-8103, Ext #3  
Products: All non-glaucoma products  

The physician must write a letter on the patient's behalf.

Allergan, Inc.  
Allergan Patient Assistance Program  
(800) 347-4500  
Products: Alphagan, Betagan, Celluvisc, Propine, Pilagan, Epifrin, Lacri-Lube, Refresh, Refresh Plus, Refresh PM, Tears Plus  

The physician must send a special request letter on behalf of the patient.

Alza Pharmaceuticals  
Indigent Patient Assistance Program  
(800) 577-3788  
Products: BiCitra, Concerta, Ditropan, Elmiron, Mycelex, Neutro-Phos, PolyCitra, Testoderm, Ocusert, Progestasert  

The physician must request an Indigent Patient Application Kit.

Amarin Pharmaceuticals  
Indigent Patient Program  
(908) 580-5535  
Products: Bontril, Capital and Codein oral suspension, Exgest, Hydrocet, Motofen, Nolahist, Nolamine, Phrenilin, Phrenilin Forte, Salflex  

The physician must call and complete the application. The patient's income must be below the federal poverty guidelines and the patient may not have any other assistance.
Amgen, Inc.  
**Safety Net Programs for Epogen**  
(800) 272-9376  
Products: Epogen  

For dialysis patients only. Providers apply on behalf of their patients.  

**Safety Net Program for Infergen**  
(888) 508-8088  
Products: Infergen  

For Chronic Hepatitis C patients only. Providers apply on their patients’ behalf.  

**Safety Net Program for Neupogen**  
(800) 272-9376  
Products: Neupogen  

Providers should call for an application.  

AstraZeneca  
**AstraZeneca LP Patient Assistance Program**  
(800)-355-6044  
Products: Atacand, Emla, Lexxel, Plendil, Prilosec, Tonocard, Toprol  

The physician must apply on behalf of the patient.  

**Foscavir Assistance and Information on Reimbursement**  
State and Federal Associates  
(800) 488-FAIR (3247)  
Product: Foscavir  

The physician must make referral.  

**AstraZeneca Foundation Patient Assistance Program**  
(800) 424-3727  
Products: Many AstraZeneca products  

The patient may call for application information. Eligibility is determined on a case-by-case basis.  

Aventis Pasteur  
**Indigent Patient Program**  
(800) VACCINE, (800) 822-2463  
Products: Imovax and Imogam rabies vaccine  

Eligibility is determined on a case-by-case basis.
Aventis Pharmaceuticals

Aventis Pharmaceuticals Patient Assistance Program
(800) 221-4025
Product: Many Aventis products

Patients must have income below the federal poverty guidelines and not have any other coverage. The patient or physician may contact the company.

Bayer Corporation Pharmaceutical Division

Bayer Indigent Patient Program
(800) 468-0894, Ext. 2765; (800) 998-9180
Products: Most Bayer prescription products

The physician or patient can call to determine eligibility. Patients who are eligible for government programs or covered by insurance are not eligible for this program.

Berlex Laboratories

Berlex Laboratories
(800) 423-7539
Products: Betapace, Quinaglute Dura-Tabs

The enrollment form must be completed by the physician.

Oncology CamCare
(800) 473-5832
Product: Campath Fludara

A short qualification form must be completed by the physician.

Biogen, Inc.

Avonex Access Program
(800) 456-2255
Product: Avonex

Eligibility is determined based on insurance status and income. The physician should call for information.

Boehringer Ingleheim Pharmaceuticals

Patient Assistance Program
(800) 556-8317
Products: Aggrenox, Atrovent, Cafcit, Catapres, Combivent, Flomax, Micardis, Mobic, and Viramune

Eligibility is determined on a case-by-case basis. Patients who qualify for Medicaid or have other drug coverage are not eligible.
Bristol-Myers Squibb

Patient Assistance Program
(800) 332-2056
Products: Many Bristol-Myers Squibb pharmaceutical products

Physicians or other providers should call the toll-free number above to request an application form.

Centocor, Inc.

Remicade Patient Assistance Program
(800) 964-8345
Product: Remicade

The patient or physician may submit an application. The patient must meet financial qualifications.

Centocor Solutions Program for Retavase
(800) 331-5773
Product: Retavase

The patient must meet financial criteria. The provider should contact the company and complete an application.

Ciba Pharmaceuticals

See Novartis Pharmaceuticals

DuPont Pharmaceuticals

Patient Assistance Program
(800) 474-2762
Products: Most non-controlled prescription products

The physician should contact the company for application information. Eligibility is based on income and insurance status.

Eisai Inc.

Aricept Patient Assistance Program
(800) 226-2072
Product: Aricept

The patient may not have insurance coverage for medications and must also meet income criteria.

Aciphex Patient Assistance Program
(800) 523-5870
Product: Aciphex

The patient must meet certain financial criteria. Physicians should call for information.
Elan Pharmaceuticals

Elan Pharmaceuticals Prescription Assistance Program
(800) 528-4362 (Patients)
(800) 621-4835 (Physicians and staff only)
Products: Permax, Zanaflex, Diastat, Mysoline, Zonegran

Patients must meet income criteria and have no third-party coverage.

Fujisawa Healthcare

Prograf Patient Assistance Program
(800) 4-PROGRAF, (800) 477-6472
Product: Prograf

Patients must have no insurance coverage for medications and must meet financial eligibility criteria. Physicians should call for information.

Genentech, Inc.

Genentech Assistance Program
(800) 879-4747
Products: Activase, Herceptin, Protropin, Nutropin, Rituxin, and TNKase

The physician should contact the program. A completed application form including medical, financial, and insurance information must be submitted for consideration. The patient cannot be eligible for other assistance.

Genentech Endowment for Cystic Fibrosis
(704) 357-0036
Product: Pulmozyme

Three programs can help patients who are uninsured, or can help with the out-of-pocket costs for patients who do have insurance. Assistance is based on a sliding scale. Physicians should contact the company for more information.

Genetics Institute

The Benefix Reimbursement and Information Program
(888) 999-2349
Product: Benefix Coagulation Factor IX

The patient must meet certain financial criteria. An application must be completed by the physician and patient.

Neumega Access Program
(888) NEUMEGER (888-638-6342)
Product: Neumega

This program is for patients who meet financial eligibility criteria and are uninsured or underinsured. The physician or patient may call for information.
Genzyme Corporation  
**Ceredase/ Cerezyme Access Program**  
(800) 745-4447, Ext. 17808  
Products: Ceredase, Cerezyme  
Eligibility is based on financial need. The patient cannot have other coverage.

Gilead Sciences, Inc.  
**Gilead Sciences Reimbursement Support and Assistance Program**  
(800) 226-2056  
Products: Daunoxome, Vistide  
The program can assist both uninsured and insured patients with reimbursement.

GlaxoSmithKline  
**Glaxo Wellcome Patient Assistance Program**  
(800) 722-9294  
Products: All current Glaxo Wellcome products for outpatient use.  
Eligibility is based on information provided by a physician or advocate regarding the patient's prescription drug coverage and financial resources.

SmithKline Beecham Foundation Access to Care  
(800) 546-0420, (800) 729-4544  
Products: Amoxil, Augmentin, Avandia, Bactroban, Compazine, Coreg, Dyazide, Famvir, Paxil, Relafen, Requip, and Tagamet  
The patient must meet financial criteria. Assistance may also be available for co-payments for insured patients. The patient and physician must complete the application.

Oncology Access to Care Program  
(800) 699-3806  
Product: Hycamtin  
The patient or physician should call for more information about this program.

Hoechst Marion Roussel  
See Aventis Pharmaceuticals

Immunex Corporation  
**Patient Assistance Program**  
(800) 321-4669  
Products: Leukine, Novantrone, Amicar, Thioplex
The physician should apply on the patient’s behalf. Eligibility is based on the patient’s income and insurance status. The patient cannot be eligible for other assistance.

**Janssen Pharmaceutica**

**Patient Assistance Program**
(800) 652-6227
(800) 523-5870 for Aciphex
Products: All Janssen prescription products

Patients must meet certain medical and financial criteria.

**Aciphex Patient Assistance Program**
See Eisai, Inc.

**The Risperdal Patient Assistance Program and the Risperdal Reimbursement Support Program**
(800) 652-6227

Eligibility is determined by financial criteria. The program also provides support obtaining insurance reimbursement.

**Knoll Pharmaceutical Company**

**Indigent Patient Program**
(800) 240-3820
Products: Mavik, Rythmol, Synthroid, Tarka

Physicians should call the toll-free number above and request an evaluation form. Decisions are made on a case-by-case basis.

**Lederle Laboratories**
See Wyeth-Ayerst Laboratories

**Eli Lilly and Company**

**Lilly Cares**
(800) 545-6962
Products: Almost all prescription products; no controlled substances

Patient eligibility is determined on a case-by-case basis in consultation with the prescribing physician. Applications are given to physicians.
Gemzar Patient Assistance Program
(888) 4-GEMZAR (888-443-6927)
Product: Gemzar

Patients must meet financial criteria and have exhausted all other sources of assistance.

The Liposome Company
Financial Assistance Program for Abelcet
(800) 335-5476
Product: Abelcet

The physician should call to enroll the patient. The patient must meet financial eligibility criteria and have no other source of reimbursement.

Merck and Co., Inc.
Patient Assistance Program
(800) 994-2111
Products: Most Merck products

The physician should call the toll-free number above for an enrollment form. The application must be completed by the physician and patient. Eligibility is determined on a case-by-case basis.

Patient Assistance Program for Aggrastat
877-810-0595
Product: Aggrastat

Patients must meet financial eligibility criteria and have no other source of reimbursement. The program can also assist in gaining reimbursement from insurance. The physician or patient may call for information.

The Support Program for Crixivan
(800) 850-3430
Product: Crixivan

The program can assist patients in finding a payment source and may provide medication for those who meet financial criteria. The physician or patient may call for more information.

Novartis Pharmaceuticals
Patient Assistance Program
(800) 257-3273
Product: Certain single-source or life-sustaining products; no controlled substances

The physician and patient must complete an application. Eligibility is determined on a case-by-case basis.
Organon, Inc. | Remeron Indigent Patient Program  
Product: Remeron  

The physician should direct a request for assistance to a local sales representative.

Gold Star Fertility Assistance Program  
Product: Follistim  

Eligibility is determined on a case-by-case basis. The physician should direct a request to a local sales representative.

Ortho Biotech Inc. | Procritline  
(800) 553-3851  
Products: Procrit (for non-dialysis use), Leustatin Injection  

Call the toll-free number above; this call can help determine if a patient meets medical and financial criteria.

Ortho Dermatological | Patient Assistance Program  
Products: Prescription products  

Patients can have no insurance coverage for medications and must have incomes below the federal poverty guidelines. The physician should request an application form.

Ortho-McNeil Pharmaceutical, Inc. | Patient Assistance program  
(800) 797-7737  
Product: Most prescription products  

The physician should request an application. The patient can have no other source of reimbursement and must have income below the federal poverty guidelines.

Otsuka America Pharmaceutical, Inc. | RxMAP Prescription Medication Assistance Program  
(800) 242-7014  
Product: Pletal  

Eligibility is based on the federal poverty guidelines and lack of other coverage. The physician should call for more information.

Parke-Davis | See Pfizer
**Pfizer Inc.**

**Pfizer Prescription Assistance**  
(800) 646-4455  
Products: Most outpatient products

While special application forms are not required, the physician must write a letter on the patient’s behalf.

**Parke-Davis Patient Assistance Program**  
(908) 725-1247  
Products: Accupril, Accuretic, Dilantin, Estrostep, FemHRT, Lipitor, Loestrin, Neurontin, Zantotin

The physician should request an application from a local sales representative. The patient must have no other source of reimbursement.

**Sharing the Care**  
(800) 984-1500  
Products: Certain single-source products

The program operates through community, migrant, and homeless health centers. Only patients at these clinics are eligible.

**Diflucan and Zithromax Patient Assistance Program**  
(800) 869-9979  
Products: Diflucan and Zithromax

The physician should call for enrollment information. The patient must meet income eligibility criteria and may not have insurance or other assistance.

**Pharmacia Corporation**

**Patient Assistance Program**  
(800) 242-7014  
Products: Many products

The patient or physician may initiate a request for assistance by calling the toll-free number above. An application form must be completed by the physician and patient.

**Patients in Need**  
(800) 542-2526  
Products: Aldactazide, Aldactone, Calan SR, Kerlone, Calan, Covera-HS, Norpace, Norpace CR, Arthrotec, Celebrex, Cytotec

The physician determines patient eligibility based on medical and financial guidelines. The physician should contact a local Searle representative or call on the patient’s behalf.
Proctor & Gamble Pharmaceuticals, Inc.

Customer Services
(800) 830-9049
Products: Actonel, Asacol, Dantrium capsules, Didronel, Macrodantin, Macrobid

The physician and patient must complete an application form. Eligibility is determined on a case-by-case basis.

Rhone-Poulenc Rorer, Inc.

See Aventis Pharmaceuticals

Roche Laboratories

Medical Needs Program
(800) 285-4484
Products: Most products

The physician must request an application form. The patient may not have insurance coverage or other assistance.

Medical Needs Program for CellCept, Cytovene, and Cytovene-IV
(800) 772-5790
Products: CellCept, Cytovene, Cytovene-IV

The physician should call for information.

Medical Needs Program for Fortovase, Invirase, Cytovene, Cytovene-IV, and Hivid
(800) 282-7780
Products: Fortovase, Invirase, Cytovene, Cytovene-IV, Hivid

For HIV patients. The physician should call for more information.

Medical Needs Program for Kytril, Roferon-A, Vesanoid, Xeloda, and Fluorouracil Injection
(800) 443-6676 (press 2 or 3)
Products: Kytril, Roferon-A, Vesanoid, Xeloda, Fluorouracil Injection

The physician should call for information.

Roxane Laboratories, Inc.

Patient Assistance Program
(800) 556-8317
Products: Oramorph SR, Roxanol, Roxanol 100, Roxicodone

Physicians must call the program to discuss their patients’ eligibility. If the patient appears to meet insurance and financial eligibility, an application form will be mailed to the physician.
Sandoz Pharmaceutical Corporation
See Novartis Pharmaceuticals

Sankyo Pharma
Open Care Program
(866) 268-7327
Product: WelChol

The physician must apply on a patient’s behalf. Patients must have no source of reimbursement. The program can help obtain insurance reimbursement for insured patients.

Sanofi-Synthelabo, Inc.
Needy Patient Program
(800) 446-6267
Products: Several products, including Aralen, Danocrine, Primaquine

The physician should call the toll-free number or the local Sanofi Winthrop representative. Eligibility is determined on a case-by-case basis.

Schering Laboratories/Key Pharmaceuticals
Commitment to Care
For Intron A/Eulexin: (800) 521-7157
For other products: (800) 656-9485
Products: Most prescription products

Patient eligibility is determined on a case-by-case basis. An application form must be completed by the physician and patient.

Searle
See Pharmacia

Serono, Inc.
Connections for Growth
(800) 582-7989
Product: Saizen

A referral must be made by the physician.

SeroCare
(800) 714-2437
Product: Serostim

The physician should call for more information.
Sigma-Tau Pharmaceuticals, Inc.  
NORD / Sigma-Tau Carnitor Drug Assistance Program  
(800) 999-NORD  
Product: Carnitor

The patient must demonstrate financial need beyond any available reimbursement. The patient may call and submit an application.

NORD / Sigma-Tau Matulane Patient Assistance Program  
(800) 999-NORD  
Product: Carnitor

The patient must show financial need and the physician must feel a treatment response is possible. The patient may call for information.

SmithKline Beecham Pharmaceuticals  See GlaxoSmithKline

Solvay Pharmaceuticals/Unimed Pharmaceuticals  
Patient Assistance Program  
(800) 256-8918  
Products: Aceon, Creon Minimicrospheres, Estratab, Estratest, Estratest HS, Lithobid, Rowasa, Anadrol, Marinol, Teveten

The patient must meet financial eligibility criteria. The physician must call for an application form.

3M Pharmaceuticals  
Indigent Patient Pharmaceutical Program  
(800) 328-0255  
Products: Most products

Patients are considered on a case-by-case basis, based on financial need and insurance status. The physician should call for more information.

Takeda Pharmaceuticals America  
Patient Assistance Program  
(877) TAKEDA or 877-825-3327  
Product: Actos

The patient must meet financial eligibility criteria and have no other source of reimbursement. An application is sent to the physician.

Unimed Pharmaceuticals  See Solvay Pharmaceuticals
**Wyeth-Ayerst Laboratories**

Norplant Foundation  
(703) 706-5933  
Product: Norplant five-year contraceptive system

Eligibility is determined on a case-by-case basis. The physician should call for more information.

Rheumatoid Arthritis Assistance Foundation  
(800) 282-7704  
Product: Enbrel

The patient or physician should call to determine eligibility.

**Patient Assistance Program**

Write to:

John E. James  
Professional Services IPP  
555 E. Lancaster Avenue  
St. Davids, PA 19087

Products: Various products

The physician must identify a patient as indigent, defined as having low or no income and not covered by any third party. A limited supply of the requested medication is provided to the physician for dispensing to the patient.

**Zeneca Pharmaceuticals**

See AstraZeneca