

Table of Contents

| | |
|--|-------------|
| Task Force Members, Steering Committee, & Staff | i |
| Acknowledgments | vii |
| Table of Contents | xi |
| Executive Summary | xvii |
| Overview | xvii |
| NC IOM Latino Health Task Force | xviii |
| Guiding Principles | xviii |
| Major Health Issues Facing the Latino Community | xix |
| Recommendations | xxi |
| Chapter 1: Introduction | 1 |
| Charge to the Task Force | 2 |
| Membership of the Task Force | 2 |
| Leadership and Staffing of the Task Force Effort | 2 |
| Principles Guiding the Task Force Effort | 3 |
| Organization of This Report | 4 |
| Conclusion | 5 |
| Notes | 6 |
| Chapter 2: North Carolina Latinos | 7 |
| Introduction | 7 |
| Country of Origin and Citizenship | 7 |
| Notes | 13 |

| | |
|---|-----------|
| Chapter 3: Cultural Factors and the Health of North Carolina Latinos | 15 |
| Introduction | 15 |
| Health Systems in Other Countries | 15 |
| Traditional and Folk Medicine | 16 |
| Important Latino Cultural Beliefs | 17 |
| Acculturation | 19 |
| Conclusion | 19 |
| Notes | 20 |
| Chapter 4: General Health of Latinos | 21 |
| Introduction | 21 |
| Pregnancies and Births | 22 |
| Immunizations | 25 |
| General Health Status of Children | 26 |
| General Health Status of Adults | 29 |
| Oral Health | 30 |
| Mental Health, Developmental Disabilities and Substance Abuse Services | 33 |
| Occupational Injuries | 38 |
| Violence | 39 |
| Conclusion | 41 |
| Notes | 42 |
| Chapter 5: Systems of Care | 49 |
| Introduction | 49 |
| Primary Care | 49 |
| Reproductive Health | 61 |
| Child and Adult Immunizations | 65 |
| Dental | 66 |
| Mental Health, Developmental Disabilities, and Substance Abuse Services | 69 |
| Outreach to Latinos During Emergencies | 73 |
| Notes | 75 |
| Chapter 6: Access to Care | 79 |
| Introduction | 79 |
| Assessment | 82 |
| Provision of Culturally and Linguistically Appropriate Services | 84 |
| Translation of Written Materials | 90 |
| Training Staff | 92 |
| Monitoring and Reporting | 95 |
| Complaints | 96 |

| | |
|---|------------|
| Community Partnership Publicity and Education | 96 |
| Notes | 98 |
| Chapter 7: Health Insurance & Workers' Compensation | 101 |
| Introduction | 101 |
| Private Health Insurance Coverage | 101 |
| Publicly Funded Insurance | 104 |
| Federally-funded Programs Available to All Immigrants | 110 |
| Workers' Compensation for Agricultural Workers | 111 |
| Notes | 114 |
| Chapter 8: The Challenge of Health Promotion & Health Literacy in North Carolina's Latino Population | 117 |
| Introduction | 117 |
| The General Problem of Health Literacy in America | 118 |
| The Seriousness of the Health Literacy Problem Among Latinos | 118 |
| The Challenge of Addressing the Health Literacy Problem | 1197 |
| The Importance of Latino Cultural Beliefs and Health Care Practices | 119 |
| Recommendations | 121 |
| Notes | 123 |
| Chapter 9: Conclusion & Priorities | 125 |
| Introduction | 125 |
| Major Health Issues Facing the Latino Community | 126 |
| Recommendations | 129 |
| Appendix A: Additional Data on the Health of the Latino Population in North Carolina | 135 |
| Appendix B: NC Department of Public Instruction 2001 Youth Risk Behavior Survey | 143 |
| Appendix C: Areas of Primary Health Care Need | 147 |
| Appendix D: Mental Health Data | 163 |
| Appendix E: List of Resources | 167 |
| North Carolina Resources | 167 |
| National Resources | 170 |

